





"I always say learning – and change – can happen in three ways: we can improve your knowledge; we can improve your skill or we can improve your confidence. And a welldesigned learning event will usually do all three of those things."

> NRMCA Senior Vice President, Learning & Development,

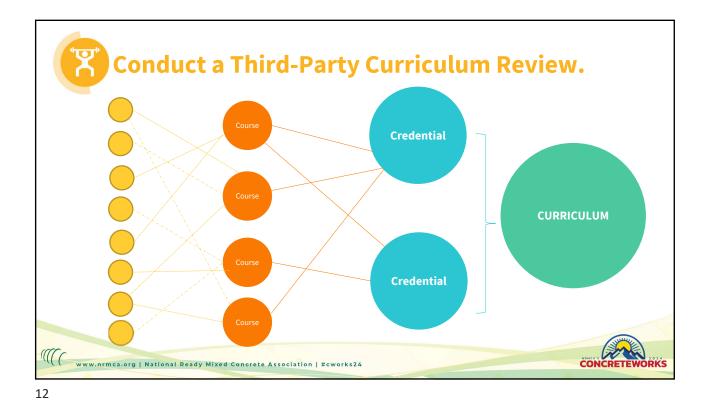
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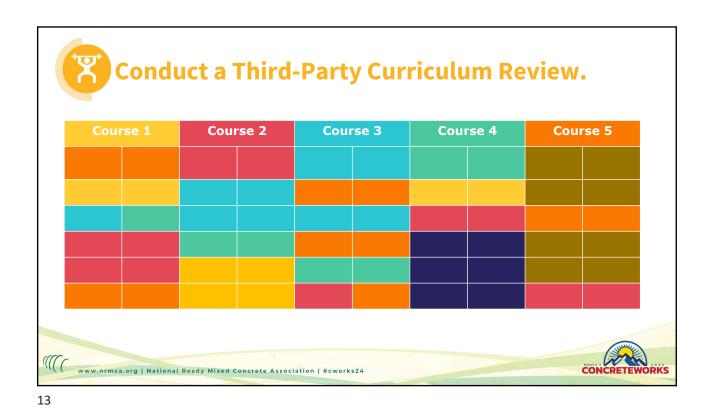


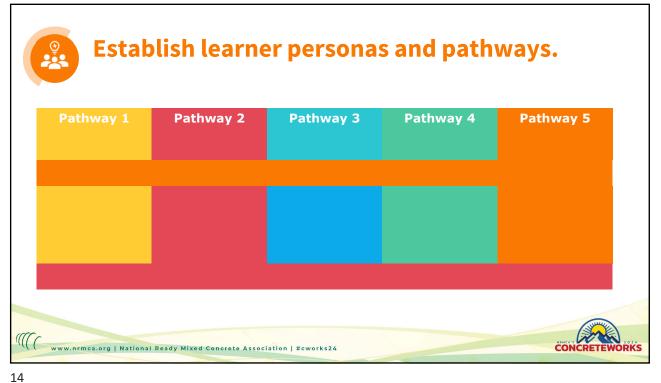


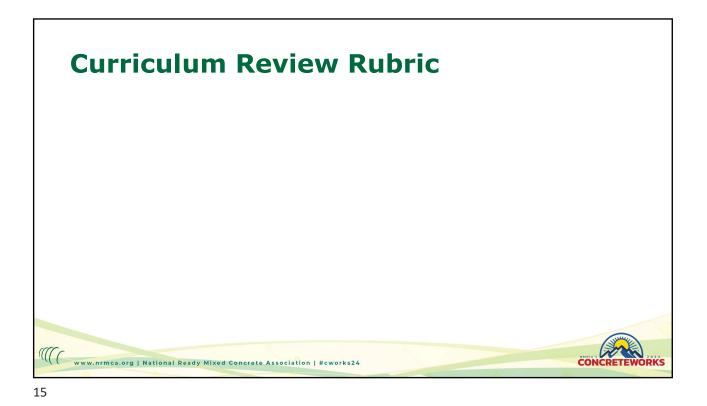


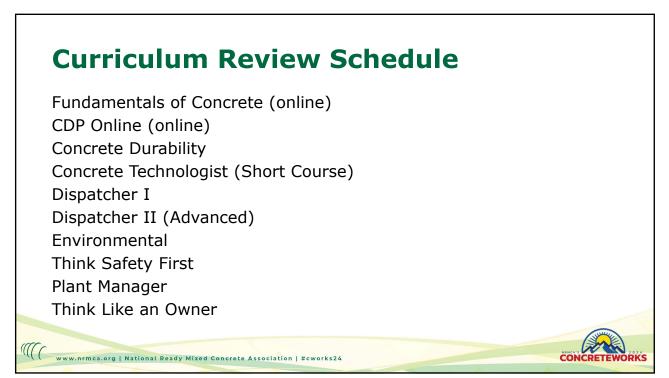


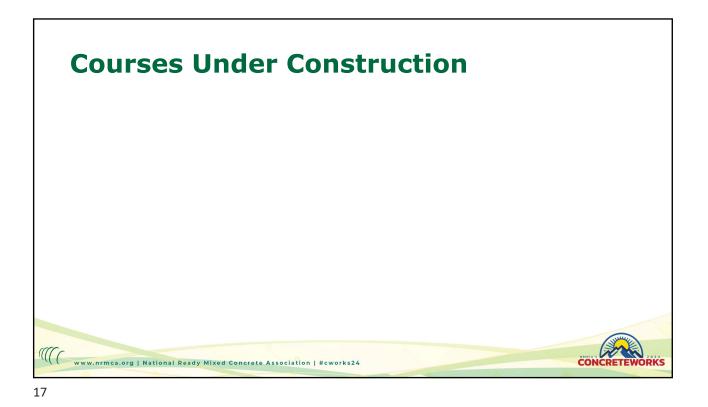


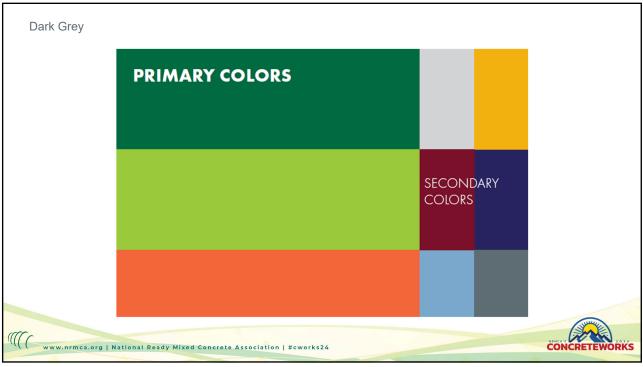












Color Codes:

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