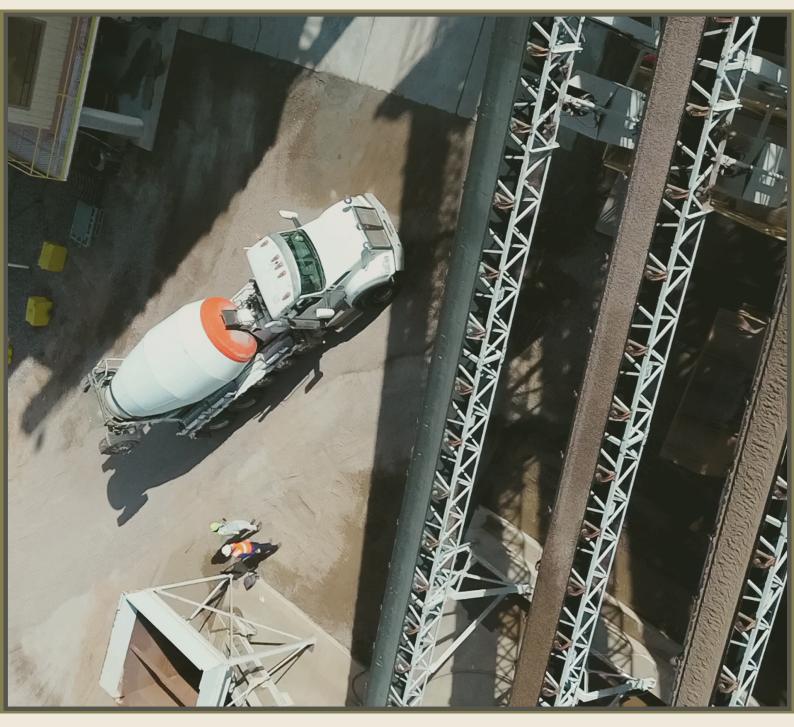
# COURSE CATALOG



2025 NRMCA COURSE CATALOG WWW.NRMCA.ORG

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### A NEW ERA IN LEARNING



When I joined NRMCA nine months ago, I was issued a few tall orders: to design new programs, improve old ones, and ultimately determine how to generate more value for you, the member. I met with our colleagues on the Workforce Development Committee, issued surveys, facilitated workshops, hosted focus groups, and listened to all the anecdotal feedback that crossed my desk and my in-box. In October 2024, I felt ready to publish our vision and plan for learning at ConcreteWorks in Colorado. It is as bold as it is exciting. And we're not wasting any time.

By the first week in January 2025, we published your first annual course calendar. We opened registration for all courses on February 3. Your first annual course catalog was published the following week. As the year unfolds, you'll witness:

- increased enrollment capacity in most of your courses, and more courses offered
- transformation of your classroom environment as iPads replace binders in many courses
- more flexibility in scheduling with the opportunity to bundle classes at discounted rates during your (first ever) semester series
- new learning programs and formats as the Sales Symposium and Developing Industry Leaders make their debuts
- easier access to learning content when your new learning management system deploys, and
- an invitation to get more involved as an adjunct faculty member

I am often quoted as saying that "Learning is change." As we bring these changes to your learning programs, I encourage you to share your feedback with us. Our goal is to be a best-in-class learning and development team that delivers best-in-class programs to you, our membership. Keep us honest and let us know how we're doing.

We hope to see you in one, some, or all of our classes this year. Thank you for trusting us with your development,

Jeannette Munroe Senior Vice President Learning and Development

# CONCRETE TECHNOLOGY TRACK



"I took the Short Course almost 20 years ago and it remains one of the best classes I have ever taken. I've never forgotten it."

For those interested in growing their knowledge, skill, and confidence in Concrete Technology, this track includes the following programs:

- Handling Concrete Specifications
- Concrete Technology "Short Course"
- Concrete Durability

# HANDLING CONCRETE SPECIFICATIONS



#### **Course Description**

This one-day course addresses industry standards (ACI 318, 301, ASTMC94) governing ready mixed concrete. It also delves into issues related to the quality and reliability of acceptance testing of concrete.

#### **Course Topics Include**

- Requirements for Ready Mixed Concrete in industry standards
- What do Engineers need to see in project submittals
- Discussing revisions to specifications
- Reviewing Reports of acceptance tests
- Causes for Low Strength Tests and associated responsibilities
- Evaluating Strength Test Results
- Investigating causes for low strength test results

#### **Course Schedule**

November 17, 2025

#### **Who Should Attend**

- Concrete Producers
- Concrete Ingredient Material Suppliers
- Design Professionals

#### **Course Instructors**

Colin Lobo, Ph.D., P.E. Michael Whisonant

# CONCRETE TECHNOLOGY "SHORT COURSE"



#### **Course Description**

The Concrete Technologist "Short Course" is actually NRMCA's longest course: four days of instruction followed by one day for two optional exams. Participants can expect intensive teaching and learning on the fundamentals of concrete, aggregates and concrete mixture materials. The course also includes the ACI and ASTM documents for quality control and production of ready mixed concrete, the nationally accepted standard procedures and practices. The following topics are covered during the course:

- Fundamentals of Quality Concrete
- Aggregates for Use in Concrete
- Aggregate Test Methods and Calculations
- Portland and Blended Cement
- Fly Ash and Natural Pozzolans
- Slag Cement & Silica Fume
- Chemical Admixtures
- Batching, Mixing & Delivery and ASTM C94
- Concrete in Extreme Weather

- Basic Statistical Methods
- ACI Requirements
- Testing Hardened Concrete
- Quality Control Procedures
- Managing Returned Concrete
- · Handling, Placing and Finishing
- Overview of test methods evaluating concrete performance
- Calculations in concrete technology, including mixture proportioning

#### **Course Schedule**

February 3-7, 2025 September 8 -12, 2025

#### **Who Should Attend**

- Quality, sales, and other technical roles
- Anyone new to/looking to grow their career in, the ready-mixed concrete industry.

#### **Course Instructors**

Colin Lobo, Ph.D., P.E. Ron Terrelonge, P.E.

# CONCRETE TECHNOLOGY "SHORT COURSE"

#### **Course Learning Objectives**

- **Define** key terms related to concrete materials, concrete, and production methods.
- **Describe** the basic characteristics of fresh and hardened concrete used in different construction methods and applications.
- *Understand* the specification requirements and tests used for evaluation of materials used to make concrete.
- **Explain** the principles of concrete mixture proportioning for constructability, and the requirements of hardened concrete in different applications, including exposure to different environmental conditions.
- *Implement* quality control procedures during concrete production, including managing material variability to make adjustments to concrete mixtures.
- **Demonstrate** the details of concrete production, delivery, and quality control, to ensure consistency and conformity with industry standards.
- Demonstrate an understanding of the different test methods used to evaluate concrete
  materials, and fresh and hardened concrete to achieve the strength and durability
  needed for different applications.
- **Recognize** the impact of weather and changes needed to deliver concrete in varying weather conditions.
- **Evaluate** the test results of concrete strength, durability, and other properties to determine the risk of non-compliance with specifications and to determine changes needed to reduce that risk.
- **Analyze** the effect of concrete materials on the properties of fresh and hardened concrete properties.
- *Manage* issues related to extended delivery times and strategies to manage process water and returned concrete as part of quality control activities.
- *Identify* causes of defects and deterioration of concrete in the field and determine corrective actions and preventive measures.

#### **Course Pre-requisites**

- Working knowledge of basic concrete technology principles.
- At least a high-school level of math. If you are considering sitting for the exam, we recommend that you test your math skills, <u>click here</u>).
- Registrants, or their supervisors who decide to send individuals, should ensure that attendees have the appropriate knowledge level and basic proficiency in math to attend.
- To help prepare, registrants will receive access to an online classroom before the course.

### CONCRETE DURABILITY



#### **Course Description**

Concrete Durability is a two and a half day course with two days of instruction and a half day for an optional exam. The course covers the fundamental mechanisms that impact durability of concrete.

Participants can expect teaching and learning on concrete microstructure, cracking, corrosion mechanisms, freeze-thaw resistance, sulfate resistance, alkali aggregate reactions (AAR), and other durability-related distress. The course will be taught by adjunct faculty at the forefront of current research on the diagnosis of concrete durability.

#### **Course Objectives**

- **Recognize** symptoms and describe methods to evaluate the deterioration of concrete.
- **Demonstrate** an understanding of causes of durability problems and methods to prevent them.
- Explain test methods for durability and their limitations.
- List code and specifications criteria for durable concrete structures.

#### **Course Schedule**

May 5 - 7, 2025 November 18 - 20, 2025

#### **Who Should Attend**

- Quality, sales, and other technical roles in the ready mixed industry.
- Anyone new to, or looking to grow their career in, the ready-mixed concrete industry.

#### **Course Instructors**

Kevin Folliard, Ph.D. Colin Lobo, Ph.D., P.E. Anton Schindler, Ph.D., P.E.

# OPERATIONS TRACK



"I am so happy that there are training programs available for us to attend. I can't wait to enroll in another program."

For those intersted in growing their knowledge, skill, and confidence in Operations, this track includes the following programs:

- Environmental Course
- Safety Course
- Plant Manager Certification Course

### ENVIRONMENTAL COURSE



#### **Course Description**

Unlock the power of expertise with the National Ready Mixed Concrete Association's Environmental Course. Master the industry's intricate regulations, discover the secrets behind the NRMCA's Green-Star program, and get certified with our auditor training. This course culminates in a hands-on exercise at a ready mixed concrete plant where you can put theory into practice. Join us and bring back valuable skills to transform your workplace. Beginning in 2025, this course is taught using iPads.

#### **Course Learning Objectives**

- Apply environmental principles to a real-world ready-mixed concrete plant.
- **Work** as part of an environmental management team to assess plant conditions, identify applicable regulations, and determine deficiencies in environmental practices.
- **Propose** appropriate improvements to rectify deficiencies and prioritize them based on regulatory liabilities and management-imposed restrictions.

#### **Course Schedule**

May 5 - 7, 2025 November 17 - 19, 2025

#### Who Should Attend

Concrete professionals at every level: from top-tier executives to on-the-ground plant personnel

#### **Course Instructors**

Doug Ruhlin Kevin Walgenbach

### SAFETY COURSE



#### **Course Description**

Elevate your OSHA safety compliance knowledge with our comprehensive course tailored for the ready mixed concrete industry. Over two and a half days, you'll delve into the importance of safety, learning how an effective safety program can save money through loss prevention and control. Upon completion of the course, participants should be able to demonstrate knowledge, in part, in the following areas:

- Electrical safety
- Machine guarding
- Fall protection
- Hazard communication

- Confined spaces
- Personal protective equipment
- Fire fighting and evacuation
- Chute handling

Gain practical experience by participating in a plant safety audit, ensuring you're well-versed in your company's responsibilities for OSHA regulations and filing OSHA forms. Enroll now and take a step towards a safer work environment. This course is taught on iPads.

#### **Course Schedule**

May 5 - 7, 2025 November 17 - 19, 2025

#### **Who Should Attend**

- Safety Directors
- Specialists
- General Managers
- Plant Managers
- Environmental Professionals

#### **Course Instructors**

Bobby Doyle Steve Lindley Gary Mullings

## PLANT MANAGER CERTIFICATION COURSE



#### **Course Description**

The Plant Manager is a vital position in the ready-mixed industry, with responsibilities from regulatory compliance, to product quality, to safety, to profitability.

This course helps Plant Managers, or those who want to become Plant Managers, build knowledge, skill, and confidence with plant safety, environmental regulations, plant operations, and ready mixed concrete industry business principles.

Instruction occurs across three days and exams are administered on the fourth day. There are five modules in this course.

- Product Knowledge (materials, mixes, batching, testing)
- Operations (producing & delivering quality concrete)
- Safety (compliance for employees & the public)
- Environmental (compliance, good neighbor)
- Business Principles (successful plant)

Currently, those who achieve a passing score on a final exam of multiple choice questions are eligible to earn Plant Operator, Plant Supervisor, or Plant Manager certification.

### PLANT MANAGER CERTIFICATION COURSE

#### **Course Learning Objectives**

- **Describe** cementitious materials, aggregates, admixtures, and concrete proportions to produce high-quality concrete.
- **Perform** basic tests on fresh and hardened concrete properties, and understand their significance in quality control.
- *Identify and apply* the basic principles of concrete plant design, operation, maintenance, and troubleshooting to ensure smooth plant function.
- **Evaluate** the dispatching process for ready-mixed concrete, including managing driver safety, materials inventory, and production volumes.
- *Implement* safety protocols for concrete plant workers, including proper use of PPE, lockout/tagout procedures, and hazard communications.
- **Apply** environmental stewardship practices for managing water quality, recycling solids, and storing hazardous materials in concrete plants.
- **Use** basic business and financial management principles to improve concrete plant productivity, manage risk, and lead staff effectively.

#### **Course Schedule**

January 28 - 31, 2025 Albuquerque, NM - Sold Out

March 18 - 21, 2025 Oklahoma City, OK - Sold Out

March 25 - 28, 2025 Honolulu, HI - Sold Out

April 8 - 11, 2025 Orlando, FL - Sold Out

November 3 - 8, 2025 TBD

#### **Who Should Attend**

- Plant Managers
- Anyone interested in becoming a Plant Manager

#### **Course Instructors**

Gary Mullings Mat Rozell Ron Terrelonge, P.E. Kevin Walgenbach

# TRANSPORTATION TRACK



"This course was amazing to me. I found it very informative and will use what I have learned every day from here on out. I've been in this industry for just over a year now and I'm still learning more about it every day. Thank you for helping all of us to be better at what we do."

For those intersted in growing their knowledge, skill, and confidence in concrete transportation, this track includes the following programs:

- Concrete Delivery Professional (CDP)
- Dispatcher 101 Course
- Advanced Dispatcher Course

# CONCRETE DELIVERY PROFESSIONAL (CDP)



#### **Course Description**

Producers know it is critical to deliver every cubic yard well. This online program prepares the Concrete Delivery Professional (CDP) to be the most efficient, skilled, and productive driving force in the business. There are five modules in this online series, culminating in 13 hours of self-paced learning:

- Product Knowledge
- Environmental
- Customer Service
- Safety Hours
- Vehicle Maintenance and Operations

CDPs with a current CDL who complete the program and pass the exam will receive a Concrete Delivery Professional Certificate.

#### **Course Schedule**

Enroll at any time, no restrictions on timing and no enrollment limits.

#### **Who Should Attend**

- Newly hired concrete delivery professionals.
- Concrete delivery professionals who want to improve their knowledge and confidence.
- Supervisors and managers of concrete delivery professionals.
- Anyone with an interest in concrete delivery and the frontline of the ready-mixed industry.

# CONCRETE DELIVERY PROFESSIONAL (CDP)

#### **Learning Objectives**

#### **Module 1: Product Knowledge**

- **Develop** a working knowledge of the composition of ready mixed concrete.
- List and describe the factors that can affect concrete quality, and how the actions of the Concrete Delivery Professional can affect product quality.
- Describe the proper methods of placing, finishing and testing concrete.

#### **Module 2: Environmental**

- **Demonstrate an understanding** of how ready mixed concrete operations can affect the environment.
- **Develop** awareness of specific environmental regulations that affect the industry.
- **Describe** best practices that ready mixed concrete operations can use to minimize environmental impact.
- **Outline** specific tasks that the CDP can perform to assist in environmental compliance and improvement.

#### **Module 3: Customer Service**

- **Describe** ways the CDP and their company actions can affect success.
- Make suggestions for dealing with common issues faced daily by the CDP.
- **Explain** how important it is for the CDP to work with others in his or her company, and ways to make that happen.

#### **Module 4: Safety Hours**

- *List and describe* procedures for the CDP to work safely.
- **Summarize** safety rules and regulations in the concrete industry.
- **Demonstrate an understanding** of safe operation(s) of the concrete truck under most jobsite conditions.

#### **Module 5: Vehicle Maintenance and Operation**

- Develop a working knowledge about concrete truck systems and their components.
- Describe best practices for vehicle inspection and operation, especially in inclement weather conditions.
- **Explain** procedures that can help the CDP to deal with common malfunctions that may affect delivery.



### DISPATCHER 101



#### **Course Description**

To quote Jim Wagner, author of The Handbook of Ready-Mixed Concrete Dispatching, "The job of a dispatcher is to provide an agreed-upon service level to the customer, while operating within cost constraints set by the company." But ask any dispatcher and they'll tell you, "Somehow it's a little more complicated than that." This course offers a dedicated forum for Dispatchers to learn from, and with, each other about the demands of the position, common challenges with order-taking, fundamental mechanics of scheduling, adopting technology to help improve performance, and managing the stress of the position. This course is taught on iPads.

#### **Course Learning Objectives**

After attending Dispatcher 101, participants should be able to:

- **Summarize** a basic history and the current state of the ready-mixed industry.
- **Demonstrate** an understanding of the fundamental responsibilities and basic mechanics of the Dispatcher's job.
- *List and explain* solutions to common problems and challenges of the Dispatcher's job.
- **Describe** how technology may improve productivity and efficiency.
- **Share** ideas for managing tensions and dealing with colleagues in stressful environments.

#### **Course Schedule**

May 5 - 6, 2025

May 8 - 9, 2025

November 17 - 18, 2025

November 20 - 21, 2025

#### **Who Should Attend**

- New dispatchers
- Dispatchers looking to improve
- Anyone interested in dispatch

#### **Course Instructor**

Ron Robertson

# ADVANCED DISPATCHER COURSE



#### **Course Description**

A Dispatch Manager's focus is to maximize a producer's deliveries and transportation assets through the functions of effective scheduling, logistic and driver management, communication, teamwork, and customer service. Participants in this three-day course can expect to improve their knowledge, skill, and confidence in well-established dispatch best practices and processes at an individual and departmental level.

#### **Course Learning Objectives**

- **Discuss** the critical components and processes found in a premier ready mixed concrete dispatch operation.
- **Review** dispatch-related delivery and customer service key performance metrics, including current producer adoption rates, reporting, and utilization.
- **Review** concepts of coupling management with leadership that supports better department teamwork in a high-pressure environment.
- **Conduct** class exercises that share peer personal experiences in a market-competitive dispatch department.

#### **Course Schedule**

February 11 - 13, 2025 May 7 - 9, 2025

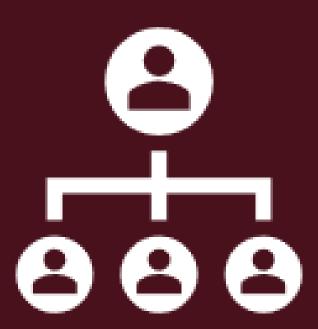
#### **Who Should Attend**

Dispatch Managers or Supervisors that have the ability to initiate positive change within their own department.

#### **Course Instructor**

**Jack Delperdang** 

# MANAGEMENT TRACK



"This class was excellent in that it covered reviewing yourself as a manager and your style, then using your style to manage in an effective way."

For those intersted in growing their knowledge, skills, and careers in Management, this track includes the following programs:

- Supervisors Course
- Think Like an Owner

### SUPERVISORS COURSE



#### **Course Description**

Having a good manager can change your life. According to a 2023 study of more than 34,000 people in 10 countries, sixty-nine percent of people claim that their manager has as much impact on their mental health as their spouse or significant other. Fifty-one percent say that a manager has more impact on their health than their doctor. This course, redesigned in 2024, explores three key dimensions of supervision: supervising yourself, supervising your time, and supervising others.

#### **Course Objectives**

- **Develop** an understanding of one's strengths and opportunities as a supervisor and a leader.
- **Gain** exposure to models on time management and, the skill/will matrix.
- **Build** skill in leading others through compassionate leadership and DiSC communication style.
- Develop skill with identifying and managing conflict at work.
- **Discuss** the impact of generations at work and mental health at work.

#### **Course Schedule**

May 5 - 6, 2025 May 8 - 9, 2025 November 17 - 18, 2025 November 20 - 21, 2025

#### **Who Should Attend**

- Supervisors
- Those who aspire to be supervisors
- Any workplace manager or colleague interested in positive workplace dynamics

#### **Course Instructors**

Delta Mitchum, SPHR Jeannette Munroe, MA

### THINK LIKE AN OWNER



#### **Course Description**

This business improvement course was designed in response to industry profit trends from 2016 to 2018, during which time, the industry's profits-per-yard tumbled by 31%, as volumes steadily increased and profits and returns decreased. In most years, 25% of concrete producers can expect to lose money. This course is designed to help NRMCA producer members improve performance and build an economically sustainable industry, with a focus on optimizing profits and returns on funds employed. This course covers a range of ways that individual businesses can approach their own independent decisions regarding volume, price, and costs without advocating for any specific approach. Information from the NRMCA annual Performance Benchmarking Survey is used extensively.

#### **Course Schedule**

May 5 - 6, 2025 May 7 - 8, 2025 November 17 - 18, 2025 November 20 - 21, 2025

#### **Who Should Attend**

Anyone with:

- Responsibility for the P&L and Funds Employed of a ready mixed concrete business.
- An interest in developing stronger business acumen.
- An interest in bettering the RMC industry.
- An interest in growing as an RMC leader.

#### **Course Instructor**

Bob Capasso, CPA, CMA

# PREMIER EVENTS



Premier Events are extraordinary journeys of learning and discovery that transcend conventional programming. Each follows a unique format and is focused on supporting the professional development of our membership.

#### This section highlights the following:

- Sales Symposium
- Adjunct Faculty Workshop
- Developing Industry Leaders (DIL)

### SALES SYMPOSIUM



#### **Event Description**

If growth were easy, every company would be doing it. Sustaining a current customer base, getting more business from the clients you have, or adding new customers to your business, are all essential components of a growth strategy.

The Sales Symposium is an interactive event with classrooms on all stages of the sales cycle combined with a dynamic general session with keynotes on Selling Beyond Price and Elite Growth Mindset.

#### **Course Learning Objectives**

Participants in the inaugural Sales Symposium should expect to develop knowledge, skill, and confidence to:

- **Establish** a territory sales plan (region) and key accounts by understanding competitors and market pressures.
- Adapt their communication style for sales, by understanding buyer journey and buyer motivation.
- Evolve from order-taker to order-maker by understanding product positioning and pricing models.
- **Grow** their subject matter network by meeting other ready-mixed sales professionals and engaging with leading voices in sales.

#### **Course Schedule**

Flight 1: December 9 - 10, 2025

Flight 2: December 10 - 11, 2025

#### **Who Should Attend**

- Sales professionals or anyone interested in becoming a sales professional; Finance and operations professionals.
- Anyone interested in growing their business or growing the ready-mixed industry.

### SALES SYMPOSIUM

Those attending Sales Symposium can register for one of two flights. Flight one attends a rotating classroom event on Tuesday. Flights cross-paths on Wednesday, attending general session together. Flight two attends a rotation classroom event on Thursday.

	Flight One Day One	Flight One Day Two Flight Two Day One	Flight Two Day Two	
	Tuesday December 9	Wednesday December 10	Thursday December 11	
A M	Prospecting and Planning (territories, accounts, and pipeline)	<b>Opening Keynote:</b> Winning Beyond Price	Prospecting and Planning - (territories, accounts, and pipeline)	
		<b>Sales Panel</b> Web of Influence		
	<b>Profiles and Persuasion</b> (DiSC for Sales, communication styles)	<b>Guest Speaker</b> : Buyer Motivation	Profiles and Persuasion (DiSC for Sales, communication styles)	
		<b>Closing Keynote</b> : Growth Mindset and Sales		
P M	Product and Pricing (concrete marketing, economic outlook)	Industry Promotion (competitive advantages and product advancement)	Product and Pricing (concrete marketing, economic outlook)	
	<b>People and Position</b> (the role of the RMC salesperson)	Tabletop Topic Teams (crowdsource problems and solutions)	People and Position (the role of the RMC salesperson)	
		Networking Event		

# ADJUNCT FACULTY WORKSHOP



#### **Course Description**

NRMCA has issued a bold agenda to generate more member value by reaching more learners through its courses. To achieve this goal, we need to solve our critical shortage of instructors. Which is why, expanding our adjunct faculty is a top priority in our growth strategy. We are recruiting!

Adjunct faculty make a minimum commitment of teaching (or co-teaching) one course per year. Courses can be part of NRMCA's course calendar, offered by a state affiliate or local sponsoring group, or organized and hosted by a member producer. Preliminary qualifications include a passion for the industry and a willingness to share it.

#### **Course Schedule**

NRMCA will host two Adjunct Faculty Workshops this year:

- **Wednesday, May 7:** For those interested in becoming adjunct faculty for Supervisors Course, Think Like an Owner, and (our emerging) Sales courses.
- Wednesday, November 19: For those interested in becoming adjunct faculty for our Environmental, Safety, and Plant Manager courses.

#### **Who Should Attend**

Participation in the workshop requires approval from the instructor. There is no cost to attend. If you are interested in attending, or learning more, please contact

Jeannette Munroe: jmunroe@nrmca.org

# DEVELOPING INDUSTRY LEADERS (DIL)



#### **Course Description**

Securing the future leaders of the industry is strategic priority for NRMCA and its members. To deliver on this commitment, the newly designed Developing Industry Leaders (DIL) program will debut in July 2025 with its inaugural cohort of 24 members.

Unique from all other NRMCA courses, Developing Industry Leaders is a 15-month extended learning experience that balances the development of leadership mindset and skills with ready-mix industry exposure and expertise. Each cohort member will draft a personal leadership point of view as they journey through leading self, leading others, leading projects, leading an industry, and leading innovation.

Through a combination of virtual and in-person classrooms, workshops, coaching, team projects, networking, and challenges, cohort participants should expect to contribute about 6 hours per month to the program, in addition to attending *ConcreteWorks* (October 2025), *Annual Convention* (March 2026), a leadership retreat (June 2026), and ConcreteWorks (October 2026). **Please note**: The program fee covers the registration for all four events.

# DEVELOPING INDUSTRY LEADERS (DIL)

#### **Course Learning Objectives**

After attending the Developing Industry Leaders course, participants should be able to:

- **Articulate** one's own personal leadership point of view, developed through group workshops and individual coaching sessions.
- **Apply** leadership lessons and leadership point of view to applied projects and group work throughout the program.
- **Develop** a more advanced understanding of the ready-mix industry of today and the challenges it faces in the future.
- **Establish** horizontal and vertical industry relationships through multiple organized and intentional networking opportunities.
- **Build** the requisite knowledge, skill, and confidence to manage and lead people, projects, and innovation within the ready-mix industry.
- *Embody* an improved understanding of oneself and one's confidence to rise as, and remain, an industry leader.

#### **Course Schedule**

- Nomination criteria published by April 1, 2025
- Nomination window open May 19 to June 20, 2025
- Acceptances confirmed on June 27, 2025
- Program begins, July 2025
- Program ends, ConcreteWorks 2026

#### **Who Should Attend**

Participants must be nominated by their employer. Employers must be NRMCA members in good standing



## PROGRAM FACULTY



Your program faculty are a blend of industry experts and NRMCA leadership who generously share their knowledge and expertise in our classrooms. They each have passion for the industry and a willingness to share it. If that sounds like you too, please consider joining as an adjunct faculty this year.

#### This section highlights the following:

- Lead Faculty from NRMCA Staff
- Adjunct Faculty from industry and higher education

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### NRMCA FACULTY



Jeannette Munroe, MA
Learning and Development
NRMCA Lead Faculty - Management and
Transportation Tracks



Jessica Walgenbach Conferences and Events NRMCA Lead for all Event Management



Colin Lobo, Ph.D., P.E.
Engineering
NRMCA Lead Faculty, Concrete Technology Track



**Kevin Walgenbach Operations and Compliance**NRMCA Lead Faculty, Operations Track

### ADJUNCT FACULTY



**Bob Capasso, CPA, CMA**Think Like an Owner Course



**Jack Delperdang** Advanced Dispatch Manager Course



**Bobby Doyle**Safety Course



**Kevin Folliard, Ph.D.**Concrete Durability Course



**Steve Lindley** Safety Course



**Delta Mitchum, SPHR** Supervisors Course



**Gary Mullings**Plant Manager Certification Course
Safety Course



**Ron Robertson**Dispatcher Course



**Doug Ruhlin**Environmental Course



**Anton Schindler, Ph.D., P.E.**Concrete Durability Course



**Ron Terrelonge, P.E.**Plant Manager Certification Course
Concrete Technology "Short Course"



**Mike Whisonant, P.E.**Handling Concrete Specifications

# 2025 COURSE CALENDAR



This section offers a high-level overview with course name, dates and locations. All are welcome to tear out and keep at your desk.

COURSE TITLE	2025 DATES	LOCATION	REGISTRATION
CCSP III: General Business Knowledge	January 14 - 16	Denver,CO	
Plant Manager	January 28 - 31	Albuquerque, NM	
Concrete Technologist (Short Course)	February 3 - 7	Dallas, TX	
Advanced Dispatchers Course	February 11 - 13	Antioch, TN	Sold out (course capacity 30)
CCSP IV: Professional Sales Skills	March 18-20	Denver, CO	Register here (course capacity 30)
Plant Manager	March 18 - 21	Oklahoma City, OK	Sold out (course capacity 30)
Plant Manager	March 25 - 28	Honolulu, HI	Sold out (course capacity 30)
Plant Manager	April 8 - 11	Orlando, FL	Sold out (course capacity 30)
Dispatcher 101	May 5- 6	Fort Lauderdale, FL	Register here (course capacity 40)
Supervisors Course	May 5- 6	Fort Lauderdale, FL	Register here (course capacity 40)
Think Like an Owner	May 5- 6	Fort Lauderdale, FL	Register here (course capacity 40)
Concrete Durability	May 5 - 7	Fort Lauderdale, FL	Register here (course capacity 50)
Environmental Course	May 5 - 7	Fort Lauderdale, FL	Register here (course capacity 30)
Safety Course	May 5 - 7	Fort Lauderdale, FL	Register here (course capacity 30)
Adjunct Faculty Training	Мау 7	Fort Lauderdale, FL	Permission of instructor.
Think Like an Owner	May 7 - 8	Fort Lauderdale, FL	Register here (course capacity 40)
Dispatcher 101	May 8 - 9	Fort Lauderdale, FL	Register here (course capacity 40)
Supervisors Course	May 8 - 9	Fort Lauderdale, FL	Register here (course capacity 40)
Advanced Dispatch Managers Course	May 7 - 9	Fort Lauderdale, FL	Register here (course capacity 36)
Concrete Technologist (Short Course)	September 8 - 12	Baltimore, MD	Register here (course capacity 50)
Plant Manager	November 3 - 8	TBD	Register here (course capacity 50)
Handling Concrete Specifications	November 17	Dallas, TX	Register here (course capacity 50)
Dispatcher 101	November 17 - 18	Dallas, TX	Register here (course capacity 40)
Supervisors Course	November 17 - 18	Dallas, TX	Register here (course capacity 40)
Think Like an Owner	November 17 - 18	Dallas, TX	Register here (course capacity 40)
Environmental Course	November 17 - 19	Dallas, TX	Register here (course capacity 30)
Safety Course	November 17 - 19	Dallas, TX	Register here (course capacity 30)
Concrete Durability	November 18 - 20	Dallas, TX	Register here (course capacity 50)
Adjunct Faculty Training	November 19	Dallas, TX	Permission of instructor.
Dispatcher 101	November 20 -21	Dallas, TX	Register here (course capacity 40)
Supervisors Course	November 20 -21	Dallas, TX	Register here (course capacity 40)
Think Like an Owner	November 20 -21	Dallas, TX	Register here (course capacity 40)
Sales Symposium (flight 1)	December 9 - 10	Salt Lake City, UT	Register here (course capacity 150)
Sales Symposium (flight 2)	December 10 -11	Salt Lake City, UT	Register here (course capacity 150)

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# NRMCA COURSE CATALOG

2025

SKILLS. KNOWLEDGE. CONFIDENCE.