

# NRMCA

## Workforce Development

Make your hard work pay off even more.



## Plant Manager Certification Course

Tuesday, February 19 – Friday, February 22, 2019 | Charlotte, NC  
18056 J.N. Pease Place, Charlotte, NC 28262

**Why attend? Never has it been more critical for your plant manager operator to be at the top of his/her game! Efficiency and productivity impact every penny in this tight economy!** Plant managers serve a vital function, with responsibilities that affect issues from regulatory compliance to product quality, safety and profitability. NRMCA's certification program helps you make sure that they are up to speed on product knowledge, plant safety, environmental regulations, plant operations and ready mixed concrete industry business principles. This course establishes the basic industry standard, measured through certification. This course earns **24 credits** towards a **CCP<sub>f</sub>** certification in the Operations and Production career track. The **CCP<sub>f</sub>** certification is the highest professional designation in the industry. For more information, visit [www.nrmca.org/steps](http://www.nrmca.org/steps)

### What you'll learn

#### Day 1

##### Introduction

- What is a RMC Plant Manager's Responsibility?

##### Product Knowledge

- Cement
- Aggregates
- Admixtures
- Mixing Water
- Basic Proportioning
- Arithmetic of Batching
- Anti-trust compliance
- Fresh Concrete Properties
- Hardened Concrete

#### Day 2

##### Operations

- Plant Design & Function
- Plant Maintenance
- The Mixer Driver, Your Company's Professional on Wheels

- Dispatch - Science & Art
- Batching Operations and Procedures
- Materials Management and Inventory
- Production of Concrete Paving Mixtures

##### Safety

- Safety Regulations, Training, Motivation, Safety Audits
- Records & Reports
- Confined Space & Lock out / Tag Out
- Machine Guarding & Safe Operating Procedures
- Hazard Communication

#### Day 3

##### Environmental

- Environmental Stewardship and Community Relations
- Water Quality Management
- Environmental Audits and Environmental Management

- Materials Storage, Hazardous Materials, Chemicals
- Solids Management and Recycling Solids

##### Business Principles

- What Makes Business Sustainable?
- Managing & Leading Staff
- Inventory & Risk Management
- Calculating, Productivity, Benchmarking

#### Day 4

- Exam on Product Knowledge & Technical Product (2 hours)
- Exam on, Operations, Safety, Environmental & Business Principles (2 hours)



Register online at [www.NRMCA.org](http://www.NRMCA.org) or use the attached registration form

#### Course Information Contact:

Shawnta Dickens (240) 485-1154 email: [sdickens@nrmca.org](mailto:sdickens@nrmca.org)

#### Registration and Travel Information Contact:

Jessica Walgenbach, (240) 485-1152, email: [jwalgenbach@nrmca.org](mailto:jwalgenbach@nrmca.org)



This course is part of NRMCA's Seminars, Training and Education Programs, STEPS®, and earns you credit towards becoming a **CCP<sub>f</sub>**, a Certified Concrete Professional. The highest professional designation in the industry.



# NRMCA's Plant Manager Certification Course Charlotte, NC

Tuesday, February 19 – Friday, February 22, 2019

Days 1-3 (8am-5pm) Day 4 Certification Exam Only (8am-12:30pm)

*NRMCA reserves the right to close registration in order not to exceed capacity. Early registration is encouraged.*

Submit separate form for each registrant. Save a copy for your files.

Name/Title

Company

Address (No PO Boxes)

City/State/Zip

Phone/Fax /Email

Emergency Contact Name/Phone

Supervisor Name/Title

Address

City/State/Zip

Phone/Fax/Email

Special needs/dietary requirements

I will sit for the exam on Friday  Yes  No

*This exam is optional, but required to fulfill the certification requirement.*

## Course Location:

Carolinas Ready Mixed Concrete Association,  
18056 J.N. Pease Place, Charlotte, NC 28262

**CRMCA Parking:** Complimentary parking available at the CRMCA offices.

## Hotel Location & Travel Information:

**Hotel Location:** Hilton Charlotte University Place,  
8629 JM Keynes Drive, Charlotte, NC 28262  
**Phone:** (704) 547-7444

**Hotel Parking:** Complimentary self-parking is available.

**Reservations:** (704) 547-7444 or (800) HILTONS | [online reservations](#)

**Group Code:** Ask for the NRMCA discounted rate.

**Room Rate:** \$149/night plus applicable taxes  
Included in your room rate is complimentary wireless internet access and complimentary access to the Business Center and Fitness Center.

**Reservation Cut-Off Date:** Monday, January 28, 2019 or until the room block sells out, whichever occurs first.

**Airport:** The closest major airport is Charlotte/Douglas International Airport (CLT) and is located approximately 15 miles/15-20 minutes from the host hotel. **Return flights should NOT be made before 3 pm on Friday, Feb. 22.**

## Registration Fees

\$1050 NRMCA Members |  \$1495 Non-Members

## Group Incentives for NRMCA Members only

Register 3-5 Members and receive 10% off each registration  
Register 6 or more members and receive 15% off each registration.  
Please submit separate registration forms for all attendees.

## Payment Method:

Check (make check payable to NRMCA)  
Mail registration form and check to:  
SunTrust Bank, c/o NRMCA  
P.O. Box 79433, Baltimore, MD 21279

VISA  MasterCard  AmEx

## Card Number

Exp. Date

CVV#

Name on Credit Card (print)

## Signature

For credit card payment, fax form to:  
Meetings Dept., [meetings@nrmca.org](mailto:meetings@nrmca.org) or by fax: (301) 565-8200

**Credit card or check, must accompany registrations. NRMCA no longer accepts PO #'s. Please provide a credit card number or check with all registrations.**

**Important:** NRMCA reserves the right to cancel this event. If cancelled, NRMCA will notify registrants via fax or e-mail by COB, **January 28, 2019.** (NRMCA will refund the entire registration fee, *but is not responsible for airline and hotel reservation fees.*) Class confirmations will be sent **after** this possible cancellation date. It is advisable **not** to make travel arrangements until you receive your confirmation. **You are responsible for making and paying for your own hotel and travel arrangements.**

**Please provide e-mail addresses for all requesting to receive registration confirmation: (notification does not guarantee that class will run)**

Email address

**Transportation:** The hotel does NOT offer shuttle service. A taxi will cost approximately \$40 (one way). To schedule a Super Shuttle, please contact them directly at (800) 258-3826.

**Note: Attendees are responsible for bringing a non-phone calculator to the course. Phone calculators are NOT permitted.**

**Important:** NRMCA reserves the right to cancel this event. If cancelled, NRMCA will notify registrants via fax or e-mail by COB, **January 28, 2019.** (NRMCA will refund the entire registration fee, but is not responsible for airline and hotel reservation fees.) Class confirmations will be sent after this possible cancellation date. It is advisable not to make travel arrangements until you receive your confirmation. You are responsible for making and paying for your own hotel and travel arrangements.

**Cancellation Policy:** Full cancellation refunds, less a \$100 administration fee, will be extended until **January 28, 2019.** All cancellations after that date will not be refunded. Fee cancellations cannot be transferred to a future class. Substitutions are allowed. Registration cancellations must be made in writing to: [meetings@nrmca.org](mailto:meetings@nrmca.org) or via fax to (301) 565-8200.

Course follows all federal anti-trust guidelines.

This course earns **24 credits** towards a CCPf certification in the Operations and Production career track. The CCPf certification is the highest professional designation in the industry. For more information, visit [www.nrmca.org/steps](http://www.nrmca.org/steps).



For NRMCA Use Only

Date Processed: \_\_\_\_\_

Confirmed: \_\_\_\_\_